

REMARKS

Claims 1, 2, 4-9, 11-19 have been cancelled and new claims 20-33 have been added in the application. Applicant has rewritten the claims to more fully and particularly claim Applicant's invention. Applicant submits that none of the cited references teach or suggest the combination claimed in independent claim 20, in particular:

establishing a communication link between the telematics device and a virtual garage, wherein the virtual garage comprises at least one server on the Internet and wherein the virtual garage stores the medical log of the customer;

requesting the medical log of the customer from the virtual garage using the telematics device;

receiving the medical log of the customer from the virtual garage to the telematics device of the customer vehicle;

storing the medical log in an on-board database associated with the telematics device of the vehicle; and

transmitting the medical log of the customer to a Public Service Answering Point, wherein the medical log is transmitted directly from the on-board database associated with the telematics device of the vehicle.

Having fully addressed all objections and rejections raised in the previous Office Action, it is believed that the application is in condition for allowance. If there are any questions regarding this application, Applicant's attorney requests an opportunity to discuss this case with the Examiner either in person or by telephone interview.

Respectfully submitted,
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By 

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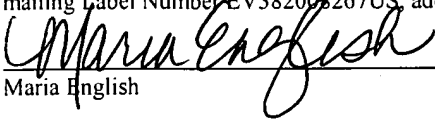
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I, Maria English, hereby certify that this correspondence and the documents referred to as attached hereto are being deposited with the United States Postal Service on this date March 26, 2004 in an envelope as "Express Mail Post Office to Addressee," mailing Label Number EV382008267US, addressed to Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.



Maria English